



# Joshua Marcus

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## WEBSITES, PORTFOLIOS, PROFILES

- [github.com/JMarquee85](https://github.com/JMarquee85)
- [joshmarcus.dev](https://joshmarcus.dev)

## PROFESSIONAL SUMMARY

Experienced and versatile engineer with a background in Software Development, DevOps, System Administration and all sectors of IT. Comfortable and effective in almost any environment. Experience in healthcare, government and other highly regulated environments. Able to work as both an individual contributor and manager, with a proven track record as a solid team player.

## SKILLS

- Python
- Typescript/ Javascript
- Linux/ Bash
- AWS, Azure
- Terraform
- CI/CD (CircleCI/ GitHub Actions)
- Git
- Jira
- Powershell
- Management
- Microsoft Windows
- OSX

## WORK HISTORY

### PLATFORM ENGINEER 07/2021 to CURRENT

#### Talkiatry | Remote

- Write and debug applications in Typescript, Python, Bash, and more
- Configure and monitor CI/CD pipelines using CircleCI and GitHub Actions
- Design and configure Terraform modules to manage resources through IaC
- Administer AWS and Azure/ Enterprise Microsoft services
- Designed onboarding scripts and process for employee onboarding
- Previously served as Manager of IT Services for a team of six

### ADVANCED TECHNICAL SUPPORT SUPERVISOR 02/2021 to 07/2021

#### NYC Dept. of Health/ MTX | New York, NY

- Provided help desk support to staff distributing the COVID-19 vaccine
- Provided hardware and software support on iOS and Windows devices
- Interfaced with MTX management to ensure HIPAA compliance

### TECHNICAL SUPPORT REPRESENTATIVE 06/2017 to 02/2018

#### InMotion Hosting | Virginia Beach, VA

- Provided Linux support for web hosting clients
- Provided technical support via phone, email, and live chat
- Assisted customers with Wordpress config, DNS setup for domains, mail,

verification records, and much more

**EDUCATION**



**Master of Music**

*05/2022*

**William Paterson University, Wayne, NJ**



**Bachelor's in Music**

*05/2010*

**Eastern Illinois University, Charleston, IL**

**CERTIFICATIONS**



- CompTIA A+ Certified
- CompTIA Security+ Certified
- Azure Fundamentals